State Agency and Accrediting Agency Contact Information

Accrediting Agency

- New England Association of Schools and Colleges
  3 Burlington Woods Drive, Suite 100,
  Burlington, MA 01803
  http://cihe.neasc.org/downloads/COMPLAINTFORM.doc

Alabama

- Alabama Commission on Higher Education P. O. Box 302000 Montgomery, AL 36130-2000
  http://www.accs.cc/complaintform.aspx

Alaska

- Alaska Commission on Postsecondary Education PO Box 110505 Juneau, AK 99811-0505
  customer.service@alaska.gov
  http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf
- Alaska Office of Attorney General
  Consumer Protection Unit 1031 W. Fourth Avenue
  Suite 200 Anchorage, AK 99501
  attorney.general@alaska.gov

Arizona

- Arizona State Board for Private Postsecondary Education
  1400 W. Washington Street
  Room 260
  Phoenix, AZ 85007
  http://azpse.state.az.us/student_info/compliance.asp

Arkansas

- Arkansas Higher Education Coordinating Board
  Arkansas Department of Higher Education
  114 East Capitol Ave
  Little Rock, AR 72201
  ADHE_Info@adhe.edu
  http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf

California

- California Bureau of Private Postsecondary Education
  P.O. Box 980818
  W. Sacramento, CA 95798-0818
  bppe@dca.ca.gov
  http://www.bppe.ca.gov/forms_pubs/complaint.pdf

Colorado
- Colorado Department of Higher Education
  1560 Broadway, Suite 1600
  Denver, Colorado 80202
  http://highered.colorado.gov/Academics/Complaints/default.html

**Connecticut**

- Connecticut Department of Higher Education
  61 Woodland Street
  Hartford, CT 06105-2326
  info@ctdhe.org

- Connecticut Department of Consumer Protection
  165 Capitol Avenue
  Room 110
  Hartford CT 06106
  dcp.frauds@ct.gov

**Delaware**

- Delaware Higher Education Office
  Carvel State Office Building, 5th Floor
  820 N. French Street
  Wilmington, DE 19801-3509
  dheo@doe.k12.de.us

- Delaware Attorney General
  Consumer Protection Wilmington
  820 N. French Street 5th floor
  Wilmington, DE 19801
  consumer.protection@state.de.us

**District of Columbia**

- District of Columbia Office of the State Superintendent of Education
  Education Licensure Commission
  810 First Street, NE
  9th Floor
  Washington, DC 20002
  http://osse.dc.gov/service/public-complaints

**Florida**

- Florida Commission on Independent Education
  325 W. Gaines Street
  Suite 1414
  Tallahassee, FL 32399-0400
  Commissioner@fldoe.org
  http://www.fldoe.org/cie/complaint.asp

**Georgia**
• Georgia Nonpublic Postsecondary Education Commission
  2082 E Exchange Pl. #220
  Tucker, GA 30084-5334
  http://rules.sos.state.ga.us/docs/392/5/06.pdf

Hawaii
• Hawaii State Board of Education
  P.O. Box 2360
  Honolulu Hawaii 96804
  ocp@dcca.hawaii.gov
  http://hawaii.gov/dcca/ocp/consumer_complaint

Idaho
• Idaho State Board of Education
  Attn: State Coordinator for Private Colleges and Proprietary Schools
  650 West State Street
  P.O. Box 83720
  Boise, ID 83720-0037

Illinois
• Illinois Board of Higher Education
  431 East Adams
  2nd Floor
  Springfield, Illinois 62701-1404
  info@ibhe.org

• Institutional Complaint Hotline: (217) 557-7359
  Illinois State Board of Education
  100 N. 1st Street
  Springfield, Illinois 62777

• Illinois Attorney General
  Consumer Fraud Bureau
  500 South Second Street
  Springfield, IL 62706

Indiana
• Indiana Commission on Proprietary Education
  Attn: Director of Regulatory Compliance
  302 W Washington Street, Room E201
  Indianapolis IN 46204
  http://www.in.gov/cpe/files/sf39280-complaint.pdf

Iowa
• Iowa Student Aid Commission
  603 E. 12th Street
  5th Floor
Des Moines, IA 50319  
info@iowacollegeaid.gov  
http://www.iowacollegeaid.gov/constituentrequest.asp

Kansas
- Kansas Board of Regents  
  1000 SW Jackson Street  
  Suite 520  
  Topeka, KS 66612-1368  
  http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf

Kentucky
- Kentucky Council on Postsecondary Education  
  1024 Capital Center Dr #320  
  Frankfort, KY 40601-7512  
  Kentucky Board of Proprietary Education  
  911 Leawood Drive  
  Frankfort, KY 40601-3319  
  http://www.bpe.ky.gov/NR/rdonlyres/1BB8CA02-8F89-43A3-8957-AB01DB8053B9/0/ComplaintForm.doc  
- Office of the Attorney General Capitol Suite 118  
  700 Capitol Avenue Frankfort  
  Kentucky 40601-3449  
  consumer.protection@ag.ky.gov

Louisiana
- Louisiana Attorney General Office, Consumer Protection Section  
  P.O. Box 94005, Baton Rouge, LA 70804  
  ConsumerInfo@ag.state.la.us, 1-800-351-4889, 225-325-6465  
  http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15  
  Complaints can also be sent: Attn: Nancy Beall or Dr. Larry Trembly, P.O. Box 3677, Baton Rouge, LA 70821-3677

Maine
- Maine Department of Education  
  Harry Osgood - Complaints  
  23 State House Station  
  Augusta, ME 04333-0023  
  harry.osgood@maine.gov  
- Maine Attorney General, Consumer Protection Division  
  6 State House Station  
  Augusta, ME 04333  

Maryland
• Maryland Higher Education Commission  
  839 Bestgate Road, Suite 400, Annapolis, MD 21401-3013  

• Maryland Attorney General, Consumer Protection Division  
  200 St. Paul Place, Baltimore, MD 21202  
  consumer@oag.state.md.us  
  Consumer Protection Hotline: (410) 528-8662

Massachusetts  
• Massachusetts Board of Higher Education  
  One Ashburton Place  
  Room 1401  
  Boston, MA 02108  
  http://www.mass.edu/forstudents/complaints/complaintprocess.asp

Michigan  
• Michigan Department of Licensing and Regulatory Affairs, Bureau of Commercial Services, Licensing Division  
  Proprietary School Unit Staff  
  201 N. Washington Sq., Lansing, MI 48913  
  http://www.michiganps.net/complaint.aspx

Minnesota  
• Minnesota Office of Higher Education  
  1450 Energy Park Drive, Suite 350, St. Paul, MN 55108-5227  
  http://www.ohe.state.mn.us/oheContactForm.cfm (email)

Mississippi  
• Mississippi Commission on College Accreditation  
  3825 Ridgewood Road, Jackson, MS 39211-6453

• Consumer Protection Division, Office of the Attorney General  
  P.O. Box 22947, Jackson, Mississippi 39225-2947  
  http://www.ago.state.ms.us/index.php/contact (email)  
  http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf

Missouri  
• Missouri Department of Higher Education  
  205 Jefferson Street, P.O. Box 1469, Jefferson City, MO 65102-1469, info@dhe.mo.gov  
  While the department does require students to pursue resolution through institutional processes, which are required as part of the licensure standards, the department does
maintain a process for the review of student complaints at licensed schools. Information about that process is not currently available from the department’s website but is distributed to students upon request.

**Montana**

- Montana Board of Regents  
  Office of Commissioner of Higher Education  
  Montana University System  
  2500 Broadway Street  
  P.O. Box 203201  
  Helena, MT 59620-3201

- Montana Office of Consumer Protection  
  2225 11th Avenue  
  P.O. Box 200151  
  Helena, MT 59620-0151  
  contactocp@mt.gov  

**Nebraska**

- Nebraska Coordinating Commission for Postsecondary Education  
  P.O. Box 95005, Lincoln, NE 68509-5005

- Nebraska Attorney General  
  Consumer Protection Division  
  2115 State Capitol, Lincoln, NE 68509  
  http://www.ago.state.ne.us/consumer/emailforms/consumer_complaint.htm  
  Consumer Protection Hotline: (800) 727-6432

**Nevada**

- Nevada Commission on Postsecondary Education  
  3663 East Sunset Road, Suite 202, Las Vegas, Nevada 89120  
  http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm

**New Hampshire**

- New Hampshire Department of Education  
  Stephen Berwick, Coordinator, Dispute Resolution, and Constituent Complaints  
  101 Pleasant Street  
  Concord, NH 03301
New Jersey

- Commission on Higher Education
  New Jersey Commission on Higher Education
  P.O. Box 542, Trenton, NJ 08625
  nj_che@che.state.nj.us
- New Jersey Division of Consumer Affairs
  124 Halsey Street, Newark, New Jersey 07102

New Mexico

- New Mexico Higher Education Department
  2048 Galisteo, Santa Fe, NM 87505
  http://www.hed.state.nm.us/uploads/FileLinks/b23fc959f37c44bb8e3caae612e0dba7/PPS%20Complaint%20Form.pdf

New York

- Office of College and University Evaluation
  New York Office of College and University Evaluation
  New York State Education Department
  5 North Mezzanine, Albany, NY 12234
  ocueinfo@mail.nysed.gov
  http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html

North Carolina

- Board of Governors for the University of North Carolina
  Postsecondary Education Complaints
  c/o Assistant Director of Licensure and Workforce
  University of North Carolina General Administration
  910 Raleigh Road
  Chapel Hill, NC 27514
  studentcomplaint@northcarolina.edu
  http://www.ncdoj.gov/complaint.aspx

North Dakota

- North Dakota Consumer Protection Division (if school is "exempt" or not authorized)
Ohio

- Ohio Board of Regents
  30 East Broad Street, 36th Floor
  Columbus, OH 43215-3414

- Ohio Attorney General, Consumer Protection Section
  30 E. Broad St., 14th floor
  Columbus, OH 43215-3400
  http://www.ohioattorneygeneral.gov/About-AG/Contact

Oklahoma

- Oklahoma State Regents for Higher Education
  655 Research Parkway, Suite 200
  Oklahoma City, OK 73104

- Oklahoma Office of the Attorney General, Consumer Protection Unit
  Attn: Investigative Analyst
  313 NE 21st Street, Oklahoma City, OK 73105
  http://www.oag.state.ok.us/oagweb.nsf/ccomp.html

Oregon

- Office of Degree Authorization
  Oregon Office of Degree Authorization
  1500 Valley River Drive, Suite 100
  Eugene, OR 97401

- Oregon Attorney General, Financial Fraud/Consumer Protection Section
  1162 Court St. NE, Salem, OR 97301-4096
  http://www.doj.state.or.us/consumer/Pages/complaint.aspx

Pennsylvania

- Pennsylvania Department of Education
  333 Market Street, Harrisburg, PA 17126-0333

- Office of Attorney General, Bureau of Consumer Protection
Rhode Island
- Rhode Island Board of Governors for Higher Education
  Shepard Building, 80 Washington Street, Providence, RI 02903
- Rhode Island Department of Attorney General, Consumer Protection Unit
  150 South Main Street, Providence, RI 02903
  http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf

South Carolina
- South Carolina Commission on Higher Education
  1333 Main Street, Suite 200
  Columbia, SC 29201
  http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf

South Dakota
- South Dakota Board of Regents
  306 E. Capitol Ave, Suite 200, Pierre, SD 57501-2545
- South Dakota Office of Attorney General, Division of Consumer Protection
  1302 E Hwy 14 Suite 3, Pierre, SD 57501-8053
  http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx

Tennessee
- Tennessee Higher Education Commission
  404 James Robertson Parkway, Suite 1900, Nashville, TN 37243
  http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf

Texas
- Higher Education Coordinating Board
  Texas Higher Education Coordinating Board
  1200 E. Anderson Lane, Austin, Texas 78752
- Office of the Attorney General
  Consumer Protection Division
  PO Box 12548, Austin, TX 78711-2548
  https://www.oag.state.tx.us/consumer/complaintform.pdf

Utah
- Utah Division of Consumer Protection
  160 East 300 South
Salt Lake City, Utah 84111
consumerprotection@utah.gov
http://consumerprotection.utah.gov/complaints/index.html

Vermont
• Vermont Department of Education, State Board of Education
  120 State Street, Montpelier, VT 05620-2501

• Vermont Attorney General’s Office
  109 State Street, Montpelier, VT 05609-1001

Virginia
• State Council of Higher Education for Virginia
  101 N. 14TH St., James Monroe Building, Richmond, VA 23219
  communications@sciev.edu
  http://www.sciev.edu/students/studentcomplaint.asp

Washington
• Washington Higher Education Coordinating Board
  917 Lakeridge Way
  P.O. Box 43430, Olympia, WA 98504-3430

• Washington State Office of the Attorney General
  1125 Washington Street SE
  P.O. Box 40100, Olympia, WA 98504-0100
  https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx

West Virginia
• West Virginia Higher Education Policy Commission
  1018 Kanawha Blvd E., Ste 700
  Charleston, WV 25301-2800

• West Virginia Office of the Attorney General
  Consumer Protection Division
  P.O. Box 1789, Charleston, WV 25326-1789
  http://www.wvago.gov/publicresource.cfm

Wisconsin
• Wisconsin Educational Approval Board
  30 W. Mifflin St., 9th Floor, P.O. Box 8696, Madison, WI 53708
  eabmail@eab.state.wi.us
http://eab.state.wi.us/resources/complaint.asp

Wyoming

- Wyoming Department of Education
  2300 Capitol Avenue, Hathaway Building, 2nd Floor
  Cheyenne, WY 82002-0050
- Attorney General's Office
  123 Capitol Building, 200 W. 24th Street
  Cheyenne, WY 82002
  http://attorneygeneral.state.wy.us/PDF/ComplaintForm.pdf

Guam

- Guam Department of Education
  P.O. Box DE
  Hagatna, Guam 96932

Puerto Rico

- For IHEs go to PRCHE - Chapter XIII:
- For other postsecondary non degree granting go to PRGEC - Article 3.4 (in Spanish):
  http://www.cge.gobierno.pr/reglamentos/Reglamento_de_Licencias.pdf

Virgin Islands

- Government of the United States Virgin Islands
  Department of Education, Office of the Commissioner
  1834 Kongens Gade
  St. Thomas, V.I. 00802